



IRCCS FONDAZIONE
STELLA MARIS

Scientific Institute for Child Neurology and Psychiatry

Viale del Tirreno 331-56128 Calambrone (Pisa)

Information for Users

Short summary



HOW TO REACH IRCCS STELLA MARIS

IRCCS Stella Maris is located in Calambrone (Pisa) - Tuscany (Italy) and it is reachable by train from Pisa and Livorno central stations; from Pisa and Livorno there are also public transport bus services. In Pisa there is also a very important airport.

For those arriving by car from Florence on the A11 take the “Pisa Centro – Aeroporto” exit. From the north and south take the A12 motorway to the “Pisa Centro” and then follow the signs to Tirrenia (near Calambrone).

Calambrone is also reachable from the highway FI - PI -LI or coming from SS1 AURELIA .

HOW TO CONTACT IRCCS STELLA MARIS

For general information. Call IRCCS Stella Maris switchboard (tel. 0039 050 886111) or call directly the secretary of the Department (tel. 0039 050 886229).

For first contacts our Social Assistance Service is also available (tel. 0039 050 886260).

Call our CUP (Booking Centre), tel. 0039 050 886284 - fax 0039 050 886326 to be admitted to our hospital or to book outpatient services .

For information about administrative matters and payment of our services (tel. 0039 050886255).

For health information (tel. 0039 050886297-277).

If you don't speak Italian language, please send a written request by fax (0039 050 886326) or by email to dirsan@inpe.unipi.it

WHAT WE DO

IRCCS Stella Maris is a Scientific Institute for Research, Hospitalization and Health Care providing clinical services for diagnosis, treatment and rehabilitation of children from 0 to 18 years with psychiatric or neurological disorders.

There are laboratories for the study of genetic disorders, for diagnostic imaging (MRI) and for electrophysiology.

HEALTH SERVICES RATES

Health services are free for all Italian citizens and for foreign people who are eligible for the Italian National Health Service (SSN). Health services are subject to the law in force regarding health tickets. It is possible to have health services with a fee. If required it is also possible to issue a quotation following the submission of a medical report.

IN CASE OF ADMISSION

It is mandatory for all patients admitted to be accompanied by one adult who will have a free place in the hospital room with the patient.

The accompanying person can enjoy the use of **food service**.

COMMON RULES

NECESSARY DOCUMENTS FOR ADMISSION	<ul style="list-style-type: none"> • Health Insurance Card of your local health authority and National Health Service authorization signed by your doctor • All the diagnostic examinations already carried out and other case histories of hospitalization of the patient • ID card and personal documents of the patient and the accompanying person, Tax Code <p>Non-European citizens must have a valid STP card (<i>if poverty-stricken</i>).</p> <p>In the case of absence of one of the parents, it is mandatory to show to the informed consent form signed by the parent that is not present.</p>
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TO BRING WITH YOU	<p>Pajamas, slippers, toothbrush, cutlery, night clothes, soap, gown, etc. .</p> <p>During the day the patients need normal clothes, not pajama.</p>
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HOW TO CONTACT	<p>To be informed about medical condition is a fundamental right of patients (and their parents). Therefore, the Doctors of the units are available to provide all the necessary explanations both during medical rounds or during private talks to be required directly to Doctors or through the nurse of the unit where the patient is in care. The night shift of the doctor is at 21.00.</p>
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VISIT TO PATIENTS	<p>Each inpatient can be visited by relatives or friends. However, it is necessary that such visits are not an obstacle to medical activities and that they do not disturb the other hospital patients.</p> <p><i>Visiting hours</i> for the patients:</p> <ul style="list-style-type: none"> - Monday - Saturday from 15.30 to 17.30 and from 19.30 to 20.00 - Sunday and public holidays from 9.30 to 11.30 , 15.30 to 17.30 and from 19.30 to 20.00. <p>Any change to this schedule must be approved in advance by health workers</p>
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ADMISSION	<p>To be admitted to our hospital:</p> <ol style="list-style-type: none"> 1 Go to the appropriate unit where the doctor will proceed with the clinical admission 2 Go to the Admission Office (on the ground floor near the main entrance) for all the administrative practices.
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OUR WEBSITE	<p>In the website of the Institute Stella Maris http://www.fsm.unipi.it you can find a lot of information and public utilities.</p> <p>If you have any questions to be addressed by e-mail the address is webmaster@fsm.unipi.it</p>
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